

## INFORMATION REGARDING OUR FEE'S

When I established my business, it was with one clear purpose: to help people.

My main goal then—and still today—is to provide a small, personalised, and friendly service. We take the time to truly get to know our clients, becoming a trusted and integral part of their family and support system. This has never been about profit; it has always been about improving the quality of care available in our local community and treating people the way I would want my own family to be cared for. The feedback we receive reassures us that we are achieving exactly that.

Our clients are not “cash cows”—they are our friends. Every member of our team earns a modest but honest wage, reflecting the care, time, emotion, and passion they dedicate to their work each day.

We continually review our pricing to keep it as fair and affordable as possible for you, while also ensuring we can retain our incredible team. Larger companies may charge more and pay more, but we are committed to striking a balance that supports both our clients and our staff.

The first place we make reductions is in our own profit margins, because our company ethos has always been: **“health before wealth.”**

We sincerely hope you feel that our fees are fair, transparent, and justified.

*Roxanne*

Managing Director  
Helping Hands 5 Towns Ltd

