



Service/Fee Information

Surely Yours pays and charges a set base rate between the hours of 8am and 10pm, Monday to Friday. This base rate is set depending on the care needs of the client. Any hourly shifts sitting outside of these hours are liable to be uplifted as detailed below.

The agreed charges following an assessment will be shown in your contract and may require re-costing depending on any additional/rescheduled shifts.

Standard

Service Type	Weekday Rate	Required?	Weekend Rate	Required?
Day Hourly	£26.00		£27.50	
Sleeping Night	£120.00		£140.00	
Waking Night	£26.50		£28.50	
Live-in Daily Charge	£189.50		£189.50	
Live-in Couples Charge	£220.00		£220.00	

Enhanced

Service Type	Weekday Rate	Required?	Weekend Rate	Required?
Day Hourly	£27.50		£29.00	
Sleeping Night	£120.00		£140.00	
Waking Night	£27.50		£29.50	
Live-in Daily Charge	£195.00		£195.00	
Live-in Couples Charge	£235.00		£235.00	

Complex

Service Type	Weekday Rate	Required?	Weekend Rate	Required?
Day Hourly	£30.00		£32.00	
Sleeping Night	£120.00		£120.00	
Waking Night	£28.50		£30.50	
Live-in Daily Charge	£200.00		£200.00	
Live-in Couples Charge	£245.00		£245.00	