

Price List – Hourly Support Services

This Price List is current as at the date it is issued to you and is subject to change in accordance with the terms of your Service Agreement.

Our rates for the provision of hourly support services are as follows:

Service Type	Cost (per hour)
Companionship	£37.00 Weekdays £39.00 Weekends
Home Help	£37.00 Weekdays £39.00 Weekends
Personal Care	£37.00 Weekdays £39.00 Weekends
Sleep-In	£265.00 per night (10 hour shift)
<i>A Sleep-In is where a Care Professional sleeps at a client's house. This provides the client with the peace of mind should the client require support in the night however please note that the Care Professional is entitled in the first instance, to sleep throughout the night, and will provide support where required. Please note that you must provide suitable accommodation for the Care Professional to sleep including a bed.</i> <i>A Sleep-In shift is a 10-hour shift to start and finish at times agreed with you. If, during a Sleep-In shift the Care Professional is disturbed 3 or more times, the Sleep-In shift will automatically become a Waking Night and will be charged accordingly.</i>	
Waking Night	£325.00 per night (10 hour shift)
<i>A Waking Night is where a client requires prolonged and/or frequent support during the night and the Care Professional is awake and working. A Waking Night shift is a 10 hour shift to start and finish at times agreed with you.</i>	
Specialised Care Services	£39.00 Weekdays £39.00 Weekends
Live-in Care	£280.00 per 24 hours / £1,960.00 per week (Minimum of 2 days per week)
Live-in Care Couples	£310.00 per 24 hours / £2,170.00 per week (Minimum of 2 days per week)
Bank holidays, public holidays and other special days (i.e., Peak Days) **	
<u>All prices on Peak Days are charged at a rate of two times the normal hourly rate.</u> By way of worked example, an hour of Companionship on a weekday on a bank holiday would cost £74.00 not £37.00.	

*****Peak Days are deemed to commence at 5pm on the day before. Peak Days (as at the date of this service agreement) are set out below. From time to time special or one-off public holidays may be announced and following such announcement shall be deemed to be Peak Days.***

<i>Peaks Days for future years will be made known to you in advance.</i>				
Peak Days	2026	2027	2028	2029
New Year's Day	1 st January	1 st January	1 st January	1 st January
Good Friday	3 rd April	26 th March	14 th April	TBC
Easter Sunday	5 th April	28 th March	16 th April	TBC
Easter Monday	6 th April	29 th March	17 th April	TBC
Early May Bank Holiday	4 th May	3 rd May	1 st May	TBC
May Spring Bank Holiday	25 th May	31 st May	29 th May	TBC
Summer Bank Holiday	31 st August	30 th August	28 th August	TBC
Christmas Eve (From 5pm)	24 th December	24 th December	24 th December	24 th December
Christmas Day	25 th December	25 th December	25 th December	25 th December
Boxing Day	26 th December	26 th December	26 th December	26 th December
New Year's Eve (From 5pm)	31 st December	31 st December	31 st December	31 st December

Additional Fees	
Admin Fee	£195.00 All packages of care are subject to a one off Administration Fee of £195.00
Additional mileage charges	£0.45 pence per mile
Parking charges	The amount it costs to park near the address where the Services are to be provided at the then local applicable rate for a reasonable time period in order to provide the Services.
Other out of pocket expenses	These are costs associated with providing the Services.
Disbursements	These are costs we incur on behalf of the Client, e.g. were a Care Pro to do some emergency shopping on behalf of the Client.