

Service Agreement – KEY FACTS



- Our rates are exempt from VAT.
- We will always write to you to inform you of any price increase and will give you a minimum of **42 days'** notice before the change becomes effective.
- All invoices are raised on 1st day of each month and require payment by the 10th. Payments should be made by Direct Debit.
- If you privately employ or use the services of any Care Professional, we have introduced to you, there will be a fee of £1,500

Your Support Team

Sally Clough – Owner

Charlotte Coates – Registered Care Manager

Sam Hogg – New Care Services & Live in Care Manager

Carol Hull – Office Manager

Leitisha Huxley - Scheduler

Our Rates

Care Services £39.95 per hour BH Rate £63.92 per hour

Sleeping nights £325.00 per 10 hour visit (must have a bed available as required by law to have a minimum 4 hours sleep) BH Rate £520.00

Waking night £399.00 per 10 hours BH Rate £639.00

Live in care £1910.00 per week BH Rate To be advised

Nail Care £29.99 per hour

Mileage whilst taking a client out or going out on behalf of a client is charged at 49 pence per mile.

No VAT is charged as care provision is exempt